



Job Description

SAFETY STEWARD

About Leicestershire County Cricket Club

Leicestershire County Cricket Club (LCCC) is one of eighteen first-class county clubs within the domestic cricket structure of England and Wales. It represents the historic county of Leicestershire as well as being representative of the county of Rutland. The Club's limited overs team is called the Leicestershire Foxes.

One of the Club's aims is to make its county ground the "premium Leicestershire outdoor venue" for concerts and first-class events, with the delivery of an ambitious events programme once the pandemic is behind us. It also wants to improve the way it manages staff, create a diversity action plan, and host regular members' forums. LCCC has a strong membership heritage and we are ambitious in our plans to increase our supporter base significantly over the next five years. This is a great but challenging time to join the Running Foxes.

Job Role: Safety Steward

Reports to: Safety Officer/Head Steward

Job Profile: To work on behalf of the Safety Officer and Stadium Manager to provide a safe and secure venue for all who attend a match or event at the ground. This will be done by following policies and procedures in place including but not limited to event safety policy, ground regulations and requirements and any such arrangements that may be in force at the time.

Weekly hours: Seasonal worker – match and event days

Location: Uptonsteel County Ground, Grace Road, Leicester, LE2 8AD

Main Objectives:

1. Understand and implement the requirements of any safety and security arrangements in place.
2. Attend any event briefing as necessary.

3. Continuously monitor and report any issues, concerns or incidents through supervisor or event control room.
4. Deliver a safe and secure event day experience so far as possible.
5. Maintain a high standard of safety, security, customer service, cleanliness and dress code at all times.
6. Ensure compliance with ground and other regulations as appropriate.
7. Carry out comprehensive search and security procedures and arrangements at all times as directed or instructed.

Summary of Duties:

1. Assist in the safe preparation of events.
2. To staff points of entrance, egress and other strategic points within the venue (for example, perimeter gates, segregation points, emergency exits, vomitories etc).
3. To respond to and assist in the management of emergency situations as necessary and as required in line with relevant training and scope of practice.
4. Record any accidents/incidents and report details to your supervisor via relevant reporting process.
5. Undertake suitable and sufficient pre and post event inspections of the venue reporting defects as necessary.
6. Attend any event briefing as necessary or required.
7. Flexible to any role required to be undertaken within the scope of the position.
8. Attend any safety training or refresher exercises as required by the Club.
9. Undertake any other requirement to ensure the safety and security of all as directed by the Club.

Person Specification

- Polite and respectful with the desire to provide exceptional standards of customer service
- Maintain a professional caring attitude at all times
- Excellent communication and interpersonal skills
- The ability to work on own or as part of a team
- Organised with a calm approach to work
- Able to deal with difficult situations
- Willingness to work unsociable hours
- Adaptable in order to deal with a variety of situations
- Adhere to company values
- Knowledge and understanding of Club policies, procedures and regulations and those of governing bodies as relevant to the role
- Work towards and achieve an NVQ Level 2 in Inspector Safety or equivalent within 12 months of commencing work with the Club

Role Requirements:

- To be able to work on matchday weekends and evenings, including Bank Holidays
- To comply with and promote Club policies and procedures to include Safeguarding, Equality and Diversity and GDPR compliance

To apply:

Please send your covering letter and Curriculum Vitae in application to:
jacquidean@leicestershireccc.co.uk

Closing date: 5.00pm Monday 28th February 2022

Equal Opportunities in Employment Policy Statement

Leicestershire County Cricket Club will ensure that all existing and potential employees receive equal consideration, and is committed to the elimination of unlawful or unfair discrimination on the grounds of gender, race, disability, colour, ethnic and national origin, nationality, sexuality, marital status, responsibility for dependents, religion, trade union activity and age.

It is the intention of Leicestershire County Cricket Club that its work force, at all levels, should reflect the composition of the city's population. To achieve this Leicestershire County Cricket Club will take active and positive steps to eliminate discrimination and to promote equality in employment.